

TERMS AND CONDITIONS

PAYMENT

- Prices are VAT excluded. Belgium VAT rate of 21% will be applied.
- Payment should preferably be processed online by credit card during the online registration procedure. If you are not able to pay by credit card, bank transfer payment is also permitted. Note that a proof of payment should be sent to info@europeanbiogas.eu if you register less than 4 weeks before the event date. Bank charges are supported by the participant.
- A processing fee of 1.00€ will be charged for each purchased ticket and each ticket add-on. Where the payment option “pay by the invoice” is selected, the processing fee will instead amount to 1% of the price of the relevant ticket or ticket add-on.
- EBA members are entitled to benefit from a reduced participation fee. The EBA Secretariat will verify the participant membership status. To benefit from a reduced participation fee, membership fees must be paid in full at the time of registration.
- In the event that the organisation is not a member of the EBA, the EBA reserves the right to either request payment of the outstanding balance up to the full registration fee or to deny the organisation access to the congress venue.
- A confirmation email will be sent after a ticket is purchased. The participant is required to carefully check the content of the confirmation email and invoice.
- Should full payment not be received by the start of the event, the EBA reserves the right to deny access to the congress venue. This provision applies to both individual participants and organisations.
- In the event of late or non-payment, the participant shall be liable for all costs incurred in the recovery of the outstanding amounts. Such costs shall include, without limitation, legal costs, expenses and fees for legal representation with a minimal amount of 200,00 EUR

CANCELLATION POLICY

- Cancellation is possible if notified until 6 weeks prior to the event. There will be a 100% refund minus 50 EUR administrative fee. If notified after 31 August 2026, no refund is possible.

CANCELLATION OF THE EVENT

- Should political or economic circumstances or a case of force majeure prevent the event from being held, or limit its size or modify its nature, EBA will try to reschedule the event. If this is not possible, EBA shall not be held liable for any costs or losses incurred.
- The participant shall not be entitled to a restitution of any registration fee nor other sum paid to EBA in such circumstances.

EVENT PLATFORM AND MOBILE APPLICATION

- By registering for this event, you consent to your personal data (first name, last name email, organisation and job position) being visible within the event mobile application. You will have the ability to review, modify, and update your profile information within the platform once it becomes available.
- Use of the event platform is subject to the Terms and Conditions of Let's Get Digital, which provides the event management platform for European Biomethane Week.

LIABILITY

- To the extent permitted by applicable law, EBA shall not be deemed responsible for any bodily injury/death or property damages (including theft) sustained by participants or other event personnel during the event. This includes any damage caused by third parties, whether they have any direct link with EBA or not. EBA will however be liable in case of grave error or wilful misconduct committed by any of its employees.
- In any event, EBA does not accept liability for damages in the event of bodily injury/death or property damages, disruption to travel plans and costs incurred as a result of force majeure.
- Force majeure reasons include but are not limited to war or threats of war, riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disaster, adverse weather conditions, epidemics, pandemics, health risks, fire and closure of airports or airspace.

SUBSTITUTION POLICY

- If a participant cannot make it to the event, EBA can accept a substitute free of charge.
- Requests for substitutions should be sent to info@europeanbiogas.eu and must include all contact details from cancelled and substitute participants

PRIVACY

- EBA will retain each participant's contact details in its database to be used for the organization of this event. All participants have the option to opt out of EBA communications at any moment if requested to EBA by contacting info@europeanbiogas.eu.

DISCLAIMER

- Any views expressed during the event sessions by the speakers, moderators or participants are solely based upon personal opinion and should not be taken as professional advice. Furthermore, any opinions are expressly those of the participants and not necessarily the views of EBA.
- If a participant is sharing content at the event, he/she is responsible to ensure the content does not violate the copyrights of others. By sharing content at the conference, the participants acknowledge that he/she holds rights to the shared content and will not constitute infringement of another's intellectual property rights. EBA cannot be held liable for any such breach.